

Part-Time Job Opportunity with Philadelphia Department of Parks & Recreation for <u>Park Ambassador</u> with prior customer service experience (15 -20 hrs. per wk.)

Philadelphia Parks & Recreation is currently seeking a seasonal employee to support our Parks on Tap program, helping to create a welcoming experience at our neighborhood and regional parks. This employee will work with the Parks on Tap team in providing a positive customer service for park patrons, answering questions and educating guests on our park system.

Skills/Qualifications

Applicants must have:

- Customer service experience: ability to engage with a variety of people
- Experience working in diverse communities
- · Ability and willingness to communicate to with the general public and vendors
- Ability to work outdoors and under possible adverse conditions (heat, humidity, cold, rain)
- Ability and willingness to clean and maintain sites for public visitation
- Ability to be a parks ambassador/champion and represent Philadelphia
- Ability to remain calm in fast paced and or crowded environments
- Social media content management a plus
- Posses a team oriented mindset
- Knowledge of Parks and Recreation offerings in Philadelphia a plus
- A personal cell phone, email and internet connection/data plan
- Flexible schedule
- Personal vehicle a plus

Duration

- July September 2018
- 15 -20 hours per week
- Hours will include morning and night availability <u>plus weekends</u>

Compensation

\$15.00 per hour

Candidates should email a resume and cover letter to the email below.

W Matthew Lepchuk City of Philadelphia Department of Parks & Recreation w.matthew.lepchuk@phila.gov